

Pharmacy Name	Westside	CVS Pharmacy	Safeway Pharmacy	Costco	Rite Aid Pharmacy	Felton Pharmacy (inside New Leaf)	CVS Pharmacy	CVS Pharmacy	Walgreens	Dominican Plaza Pharmacy	Bruce's Medical Plaza	Hornsnyder	Medical Clinic Pharmacy	Walgreens	Tom's Medical Pharmacy	Walgreens Pharmacy	CVS Pharmacy	Rite Aid Pharmacy		
Pharmacy Address	1401 Mission Street, Santa Cruz, CA	1700 Mission Street, Santa Cruz, CA	2111 Mission Street, Santa Cruz, CA	220 Sylvan Ave, Santa Cruz, CA	6123 Highway 9, Felton, CA	6230 Highway 9, Felton, CA	6247 Graham Hill Rd, Felton, CA	257 Mount Harmon Rd, Scotts Valley, CA	210 Mount Harmon Rd, Scotts Valley, CA	1595 Squal Drive, Santa Cruz, CA	550 Water Street, Santa Cruz, CA	1226 Squal Avenue, Santa Cruz, CA	2025 Squal Ave, Santa Cruz, CA	1718 Squal Ave, Santa Cruz, CA	1203 Mission St, Santa Cruz, CA	201 First Street, Santa Cruz, CA	600 Front Street, Santa Cruz, CA	901 Squal Avenue, Santa Cruz, CA		
Person interviewed	Dan Robertson	Devon - Technician (plus second tech confirming)	Vin H - pharmacist	Chief Pharmacist	Chief Pharmacist	staff at checkout counter	Breanne	Would not be interviewed without Corporate approval	Brent (pharmacist) and pharmacy tech at same time	Maggie at the counter	Karen at counter and then pharmacist	Erica	Katrina	Stephanie	Cheryl	Pharmacist	Susan	Bob - pharmacist		
SOS literature states	SOS says no prescription needed and free Sharps	SOS says no prescription needed and free Sharps	SOS says no prescription needed and free Sharps	SOS says no prescription needed	SOS says no prescription needed and free Sharps	SOS says no prescription needed and free Sharps	SOS says no prescription needed	SOS says no prescription needed	SOS says no prescription needed	SOS says no prescription needed	SOS says no prescription needed	SOS says no prescription needed	SOS says no prescription needed	SOS says no prescription needed	SOS says no prescription needed	SOS says no prescription needed	SOS says no prescription needed	SOS says no prescription needed	SOS says no prescription needed	
Pharmacy Operations																				
Questions																				
Without a Prescription																				
1 Do you sell syringes to customers without a prescription?	Yes	Yes	Yes	Yes	Yes	Do not sell any syringes	Yes	No	Yes	Yes - see note at bottom	No	No	No	Yes	No	No	No	No	Yes	
2 How many syringes will you sell without a prescription as a single purchase?	10	10	10	For non prescription, customer must complete a questionnaire before sale.	We can sell up to 30, but priced at 80% of customer sale for 10.	not applicable	10	not applicable	Pharmacy can sell up to 30 but the request is almost always for 10	10	not applicable	not applicable	not applicable	Pharmacy can sell up to 30 but customer almost always asks for 10.	not applicable	not applicable	not applicable	not applicable	10	
3 Approximately how many customers come in each day to purchase syringes without a prescription?	2 a month, maybe less	4 customers a day	4 customers in 3 months	It is rare. 1 a month? Maybe less	about 25 customers a month	not applicable	about 25 customers a month	not applicable	about 25 customers a month	about 20 a month	not applicable	not applicable	not applicable	2 - 3 customers a day (2-5)	not applicable	not applicable	not applicable	not applicable	10 a week	
4 To the best of your knowledge, what percentage of your non-prescription syringe sales do you think is attributable to inappropriate IV drug use?	Almost none	A high percent, some occasionally for dog owners. Some customers may say it is for a sick relative	less than 1%	Don't know	Don't know	not applicable	guessing 70% are users	not applicable	guessing 90% are users, occasionally they have dog owners making a request	almost none. The log is a deterrent	not applicable	not applicable	not applicable	guessing about half	not applicable	not applicable	not applicable	not applicable	Don't know	
General Questions																				
5 How are syringes packaged for sale and what is their cost?	10 in a sealed bag, about \$2.00 for bag	10 in sealed plastic bag, cost varies by needle gauge (\$2.00, \$3.25)	10 in package, cost is about \$1.85 to \$3.50 (guessing)	100 in a box, cost is about \$25.00 a box	10 in sealed plastic bag, \$3.30 for brand name and \$2.10 for generic brand. Also come individually wrapped.	not applicable	10 in a sealed bag, \$2.99 for a bag	not applicable	10 in a sealed bag, \$3.00 to \$3.90 for a bag	sold in packs of 10 or individually	not applicable	not applicable	not applicable	10 in a package at \$3.19 each package	not applicable	not applicable	not applicable	not applicable	10 in a sealed package	
6 Do you sell or provide Sharps containers for customers?	Sell larger Sharps container	Sell large Sharps, handout smaller container when they are available	Sell larger Sharps container	Sell larger Sharps container	Sell large Sharps. Hand out small when available. They monitor when handing in on credit	not applicable	Sell larger Sharps container	unable to interview (see note)	Sell larger Sharps container	Yes	Yes	Yes, 3 sizes	Yes	Yes	Yes	Yes	Yes	Yes	Sell larger Sharps container	
7 Can customers bring in used syringes or full sharps containers to your store for disposal?	Yes, if in a Sharps container	Yes, if in a Sharps container	Yes, if in a Sharps container	Yes, if in a Sharps container	No, pharmacy does not have facilities for disposal. Advise customers to drop off at Walgreens in Scotts Valley.	not applicable	Yes, if in a Sharps container	not applicable	Yes, if in a Sharps container	Yes, if in a Sharps container	Yes, if in a Sharps container	Yes, if in a Sharps container	No	Yes, if in a Sharps container	Yes, if in a Sharps container	Yes, if in a Sharps container	Yes, if in a Sharps container	Yes, if in a Sharps container	No	
8 Do you have any suggestions how we may get the syringes disposed properly and so that they are not found discarded in our public spaces? If so, approximately what year did this initiative start?	No	Encourage Sharps container use	Encourage Sharps container use	No	Pharmacist hands out Sharps Solution Literature with syringe to encourage Sharps container use	No	not applicable	No	No	not applicable	not applicable	not applicable	not applicable	No	not applicable	not applicable	not applicable	not applicable	Encourage Sharps container use	
9 Do you have any ideas why the syringe purchases may have increased/decreased?	not applicable	not applicable	not applicable	not applicable	not applicable	not applicable	not applicable	not applicable	not applicable	not applicable	not applicable	not applicable	not applicable	not applicable	not applicable	not applicable	not applicable	not applicable	not applicable	not applicable
10 Do you have any other thoughts about needles/syringes that were not included in this interview?	No	No	No	No	No	not applicable	No	not applicable	No	No	not applicable	not applicable	not applicable	No	not applicable	not applicable	not applicable	not applicable	No	
11 Would you be willing to hand out needle drop off location literature with the sale of needles?	Yes	Yes	Yes	Yes	Yes	not applicable	Yes, would be willing to give customers literature.	not applicable	Yes	Pharmacy is part of the hospital. Would need to go through hospital review.	Pharmacist said he would be willing to hand out flyer with needle dispensing locations	Would need to check with management to get permission to hand out a flyer	They hand out the same Sharps flyer as Costco. Don't know if they can hand out a flyer	Would need to check with management	Yes	Would need to check with Walgreens mgmt	Yes	Would need to check with Rite Aid management	Would need to check with management	
12 Number of needles distributed without a prescription per year. (Calculation based on answers to questions 3.7 - see line 25 for calc.)	240	14,880	160	1,200	3,000	0	3,000	0	3,000	2,400	0	0	0	9,300	0	0	0	5,280		
Notes about interview	Person at counter did his best but said they really don't see many non-prescription needle resources.	2 techs were interviewed together. Very candid! Pharmacist was floating staff and unfamiliar with store.	Rarely serves anyone but prescription customers. Has been at location 1.5 years.	Pharmacist worked at Walgreens before. Understands the issues. He advised that Costco has a very different kind of customer.	Busy pharmacy, answered questions. They hand out same needle disposal literature as Costco's. Would be glad to hand out additional literature if it would help.	The pharmacy is inside New Leaf. They joked that they do not sell organic or conventional syringes.	Busy pharmacy, thoughtful staff, other staff were leaving and confirming answers with colleague.	Though pharmacist insisted that I go to corporate, his answer "no syringes without a prescription" was sufficient.	Pharmacist and tech were very cordial and willing to be interviewed. Since CVS in Scotts Valley doesn't sell non-prescription syringes, Walgreen's is the only source for SV.	Unlikely atmosphere for illegal drug customers. Customer must fill in a log. The pharmacist reviews the log and either does or does not grant the sale.	Unlikely atmosphere for illegal drug customers.	Unlikely atmosphere for illegal drug customers.	Unlikely atmosphere for illegal drug customers.	Very small pharmacy. Would be glad to give Needle Drop box flyer to new needle patients even if they have a Sharps container.	This pharmacy is new, and the pharmacist was clear that they would not sell without a prescription.	SOS literature indicated that CVS used to sell syringes with out a prescription but stopped due to litigation/discount affecting other customers.	Very small pharmacy. Would be glad to give Needle Drop box flyer to new needle patients even if they have a Sharps container.	Very small pharmacy. Would be glad to give Needle Drop box flyer to new needle patients even if they have a Sharps container.		
Notes about calculation	2 a month X 10 needles X 12 months	4 a day X 10 needles X 31 days in a month X 12 months	1.33 a month X 10 needles X 12 months	1 a month X 100 needles X 12 months	25 a month X 10 needles X 12 months	no calculation needed	25 a month X 10 needles X 12 months	no calculation needed	25 a month X 10 needles X 12 months	20 a month X 10 needles X 12 months	no calculation needed	no calculation needed	no calculation needed	2.5 a day X 10 needles X 31 days in a month X 12 months	no calculation needed	no calculation needed	no calculation needed	1.42 a day X 10 needles X 31 days in a month X 12 months		