

City Solutions - Harvey West Community Safety Team

DETAIL OF THE HARVEY WEST COMMUNITY SAFETY TEAM ACTIVITIES

The team's primary focus is to get 10 changes made at the SC HSC Day Resource Center. Though the team has worked hard for 8 months, the team has not gained the traction or the changes yet. The community's support and being part of a strong team is refreshing and has its own rewards. Here is a detailed list of the team activities:

February Details:

02/05/13	The team was formed	meeting
02/21/13	First Team meeting - agreed on a research structure and identified incredible and varied team talents.	meeting
02/28/13	Begin researching HSCs to see if there are any that have best practices and have successful vetting.	web
02/28/13	Team meeting - Team objective identified "To make the Santa Cruz Homeless Services and Day Resource Center safe for their clients and the Santa Cruz community." Task categories were identified as: determine who we can submit our research; HSC's budget; impact of HSC on Harvey West (questionnaire); vet 4 other HSC's; cost of background checks;	meeting
02/28/13	Team reviewed the Sentinel article that listed 8 requests made (but were not instated) after Shannon Collins murder http://www.santacruzsentinel.com/ci_20637566/city-leaders-homeless-services-center-director-announce-new?IADID=Search-www.santacruzsentinel.com-www.santacruzsentinel.com	prep
02/25/13	Sentinel -Meth dealers dealing out of storage container listed HSC as their address http://www.santacruzsentinel.com/localnews/ci_22661405/cops-and-courts-feb-25-2013-pedestrian-suffers	news
02/29/13	Sentinel article announces that the HSC has an agreement to house AB109 realignment offenders. http://www.santacruzsentinel.com/ci_22556928/santa-cruz-county-probation-place-some-realignment-offenders	news
02/29/13	Begin research the City Contract documentation to determine if the HSC agreement with the City is being met.	prep
02/29/13	Review the SC HSC configuration based on the HSC website http://www.scshelter.org/	prep

March Details

03/01/13	Prepare team foundation (task list, contact list, team objectives, cloud share, communication guidelines)	prep
03/05/13 04/15/13	Continue to research and vet DRC's and HSCs (1) Portland Homeless Services, (2) San Luis Obispo-Prada, (3) Seattle Homeless Services, (4) Santa Barbara Homeless Services (5) Santa Clarita Homeless Services	web

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	(6) New London Homeless Services (7) Walnut Creek Day Center	
03/11/13	Prepare an HSC Questionnaire and possible interview list	prep
03/15/13 03/20/13	Build Harvey West Safety questionnaire, and prepare a questionnaire results sheet	prep
03/15/13 03/20/13	Create the list of people to interview in the Harvey West community	prep
03/15/13	Submit an interview request to Monica via the HSC-web	web
03/15/13	Send HSC questionnaire to Monica, described objective (safety) and best practices, requested an interview	email
03/16/13	<p>Sentinel-Security, effectiveness at heart of concerns over SC HSC http://www.santacruzsentinel.com/localnews/ci_22807768/security-effectiveness-at-heart-concerns-over-santa-cruz?source=rss</p> <ul style="list-style-type: none"> • “Vice Mayor Lynn Robinson, said she has reservations about the city continuing to support the center's day services, a come-and-go facility for meals, showers, laundry and mail. The programs that are allowing people to languish in the same state for months and years are dysfunctional. They are enabling a lifestyle that does not help the client or the community.” Police Chief Vogel said "Some individuals prey on people there to get services “ • Monica stated: “Putting limits on the 1,100 people who accessed day services last year won't help them. That really undermines the work that it takes to end the cycle of homelessness for people.” • City officials have called on the center to improve its client ID system, but identifying everyone who receives day services or knowing their backgrounds is a challenge, Martinez said. • Claudia Brown said "Sometimes it's the only way we can get our hands on people with problems," the center's board president, Claudia Brown, said of welcoming those with addiction. 	news
03/21/13	Interview an HSC client about safety and intake practices	meeting
03/24/13	Claudia offered interview dates of April 10 th or April 11 th .	Email
03/26/13	Sent HSC (Claudia) sent reply requesting April 11 th meeting date - no reply from HSC about meeting time	email
03/26/13 04/11/15	Using the questionnaire, the team interviewed 18 Harvey West businesses in person. The interviews showed that many businesses were very upset and that they needed to vent. Each interview took much longer than the 20 minutes allotted. Many business owners said that we could try “but things won’t change in this community.” The interview findings were wrenching and ults were	in person
03/28/13	Team meeting	meeting

April Details:

04/01/13	Asked HSC (Claudia) if April 11 th for interview time.	Email
04/02/13	HSC (Claudia) said “the first conversation we should have is about the purpose of the interview and the accreditation of your organization.” Claudia would like to know “what sort of expertise and experience your organization has that would allow it to make use of that	Email

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	information.”	
04/04/13	Team reply “Our objective is to better understand the roll of each HSC entity, the interaction between each entity and the operation of the facility as a whole. With your knowledge and experience we can gain understanding that will aid us in addressing community concerns and supporting your operations.”	Email
04/06/13	A team member called Claudia to lay the groundwork for an interview	phone
04/25/13	HSC (Claudia) cannot meet with our team as the HSC limited resources need to focus on recent requests. Claudia stated “I’m sure you will have all the information you ask for through the processes the City has initiated.”	Email
04/25/13	The Santa Cruz City Council has a special session to present the Santa Cruz Homeless Survey. Though the presentation was extremely informative, it does not answer our HSC Survey questions.	Attend
04/19/13	Phone interview with Prado Day Services and receive email of Prado rules	phone email
04/25/13	Prepare Harvey West Safety interview summary	prep
04/25/13	Learn that there will be a Homeless Special Study Session and any comments must be in to the council by 04/26/13	email
04/29/13	Send Harvey West Community Safety document to the City Council (1) Harvey West Survey results (2) Best practices of Prado (Day Resource Center) (3) 10 changes that would make the HSC and Harvey West safer	email
04/30/13	Sentinel-City Council’s Homeless Study Session http://www.santacruzsentinel.com/localnews/ci_23144147/santa-cruz-homeless-services-providers-urge-more-support The meeting was heavily attended. The findings (pages 24-27) were surprising. <ul style="list-style-type: none"> • “In 2012, there were 5,660 arrests or citations for public intoxication, theft and illegal camping among individuals who listed the Homeless Services Center as their address or told police they were homeless or transient. • Those figures represent 42 percent of all arrests and 32 percent of all citations, but court records only 4 percent appear to answer charges.” 	attend

May Details

05/02/13	Team Meeting -	meeting
05/05/13	Meet with Lynn Robinson to discuss the request for 10 changes to the HSC.	meeting
05/09/13	Meet with Cynthia Matthews to discuss the 10 requests. Cynthia provided the HSC’s rules. Note: The HSC did not inform Cynthia that the rules are not handed out.	meeting
05/10/13	Receive the HMIS and Homeward Bound results from Cynthia Matthews	email
05/12/13	Good Times-Spinning our Wheels- Analysis of the Homeless Study Session http://www.gtweekly.com/index.php/santa-cruz-news/santa-cruz-local-	news

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	news/4772-spinning-our-wheels.html	
5/16/13	Interview the San Luis Obispo police for statistics and to understand community actions that addressed the homeless issue.	phone email
05/20/13	Hand deliver the HWCS document to the Harvey West interviewees.	In person
5/30/13	Present Harvey West PowerPoint to TBSC City Solutions Teams	meeting

June Details:

06/03/13	Prepare a comparison of the Prado Intake rules with the HSC rules	prep
06/08/13	Send Rules Comparison document to the City Council http://takebacksantacruz.org/wp-content/uploads/2013/07/RCPDRC.pdf	email
06/02/13	Researcher finds articles that SLO Homeless, though not ideal still better than SC.	news
06/06/13	Meet with Don Lane to discuss the team's 10 requests. Don encouraged team to try once more to meet with HSC president.	Meeting
06/10/13	City Council budget review, approval of HSC gate "with conditions".	
06/12/13	Sentinel-SC City Budget Hearing - Says no major increases http://www.santacruzsentinel.com/localnews/ci_23439488/santa-cruz-council-says-no-major-increase-social?source=rss	news
06/20/13	Team Meeting	meeting
06/21/13	Sentinel - Alleged arsonists run to 115 Coral http://www.santacruzsentinel.com/localnews/ci_23512584/police-suspect-santa-cruz-wildfire-was-upset-about?source=rss	news
06/22/13	As per Don Lanes recommendation, we invited HSC (Monica and Claudia) to meet June 27 th . They were not available. The HWCS document was attached to the email.	email
06/25/13	Team proposed 2 new meeting dates to HSC (Monica and Claudia) to meet either July 2 nd or July 25 th . They were not available.	email
06/25/13	Research submitting concerns to the Grand Jury.	prep
06/30/13	Final version of Harvey West Community Safety document (Version 6) sent to the City Council and the Board of Supervisors. http://takebacksantacruz.org/wp-content/uploads/2013/07/HWCSD.pdf	prep

July Details:

07/05/13	Team posted automate email petition on the TBSC Face Book Page	Facebook
07/08/13	Monica wrote to the City Council "I am reaching out to you because we are all on the receiving end of this online petition and automatically generated email. I wanted to let you know that I have read the below proposals and will be discussing them with HSC leadership in the context of an on-going broader discussion about campus safety and programmatic best practices."	email
07/09/13	Continue research on the possibility of going to the Grand Jury	web
07/21/13	One team member tours San Luis Obispo's Prado Day Center	In person
07/25/13	Team meeting.	Meeting
07/27/13	257 copies of the petition have been sent to the City, County and HSC	email

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07/28/13	Team request the HSC to provide a written response to the 10 requests by August 19th.	email
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August Details

08/03/13	<p>Send email listing 3 sexual offenders who recently have given the HSC as their address (to City Council, BoS and media)</p> <p>http://www.mugshotsworld.com/CHRISTOPHER-HOYT-PEEPLES-2</p> <p>http://www.mugshotsworld.com/PETER-BAO-HUYNH-5</p> <p>http://www.ksbw.com/news/central-california/santa-cruz/santa-cruz-police-homeless-sex-offender-attacked-woman-on-beach-street/-/5738976/21040234/-/7yvq05z/-/index.html</p>	email
08/05/13	<p>Team research discovers former Santa Cruz Homeless Services Center director pleads no contest to propositioning a minor (2009-12-23)</p> <p>http://www.santacruzsentinel.com/localnews/ci_14054226</p>	prep
08/05/13	Charles Anthony Edwards, murderer of Shannon Collins and former HSC resident, has preliminary hearing. Team representative attend.	attend
08/06/13	<p>Sentinel Article - Gate approved for HSC</p> <p>http://www.santacruzsentinel.com/localnews/ci_23809331/gate-approved-homeless-services-center</p> <p>Article mentioned the team and also stated "Santa Cruz police are seeing an increase in calls to the center from last year, when 295 calls for service went out through the beginning of August. So far this year, 505 calls have gone out, a 71 percent increase."</p>	news
08/06/13	HSC notifies the City Council about HSC renovation beginning 08/08.	email
08/07/13	<p>Sentinel -Shannon Collins Murderer preliminary hearing</p> <p>http://www.santacruzsentinel.com/localnews/ci_23809091/man-face-trial-murder-santa-cruz-shop-owner</p>	news
08/08/13	<p>Sentinel - Monica speaks at the Safety Committee - Focus on homelessness, does not address safety concerns.</p> <p>http://www.santacruzsentinel.com/localnews/ci_23819265/vagrancy-turnoff-businesses-considering-downtown-santa-cruz</p> <p>Monica Martinez said "the behaviors talked about by Hendee and Rick Martinez are "symptoms" of a cycle of homelessness that is difficult to break. She said her organization is overwhelmed by the number of people seeking services, never really getting a handle on the problem because the system is continually flooded with new homeless folks from foster care, jail or the military. "We have a lot of short-term fixes without long-term results," Martinez said. "You need to put it in greater context. We all want something to change. Homelessness is a solvable problem."</p>	
08/15/13	Request interview with a homeless person who spoke on the Ethan Bearman show (meeting proposal 8/29)	email
08/19/13	HSC did not respond to 7/28 email or complete the team's form due 8/19	
08/20/13	Team asks again if the HSC would provide a written response to the 10 requests by 8/29.	Email
08/20/13	Team asks Monica to clarify her statement in the Sentinel "she has not	Email

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	seen the City Solutions list.”	
08/22/13	Team meeting. Adding 1 new member (SDC)	Meeting
08/22/13	Sentinel article - Judge Symons claims magnet effect http://www.santacruzsentinel.com/santacruz/ci_23914726/santa-cruz-judge-weighs-public-safety	News
08/23/13	Due to team workload, we need to cancel tentative meeting with homeless person scheduled for 8/29	email
08/23/13	HSC' replies to email of 8/20- HSC will not consider our 10 requests. The HSC stated “While we appreciate that your list of demands is well intentioned, as professional service providers in the field of social care, we take our direction from the proven, cost effective, measurable results that communities nationwide are developing and implementing.”	email (Claudia)
8/24/13	A significant representative reviewed the 10 requests and he would like to join the team.	meeting
8/27/13	Send Prado Intake Packet to City Council	email
08/26/13	Copy of Claudia's 8/23 letter sent to Lynn Robinson	email
09/05/13	Team meeting	meeting
09/15/13	Send letter to HSC requesting email addresses of the Board of Directors	email
09/19/13	Sentinel Article - Community Safety Guard alleges harassment http://www.santacruzsentinel.com/santacruz/ci_24132950/security-guard-alleges-harassment-at-homeless-services-center?source=rss	news
09/26/13	Team meeting	meeting
09/28/13	Post Team's 8 month status on the TBSC Facebook page	TBSC-FB
09/30/13	Mugshot.com posted 1 more sexual offender with address of 115 Coral http://www.mugshotworld.com/JUSTIN-MICHAEL-JOHNSON-6	web