

Santa Cruz Homeless Shelter and Services

Information taken from the HSC website on 2013-02-23

Mission (HSC Cover Page)

The Homeless Services Center is dedicated to the coordinated provision of services for homeless persons. The goal of the Homeless Services Center is to provide both emergency and transitional services to homeless individuals and families that will enable our clients to achieve self-sufficiency.

Name: Homeless Services Center in Santa Cruz, California

Address: 115 B Coral Street, Santa Cruz, CA 95060

Phone number: 831-458-6020

Components of the Homeless Service Center (HSC Programs Tab)

Paul Lee Loft Shelter & Winter Shelter Program

Emergency-shelter service on the HSC campus for 46 adults, 365 days per year. During the winter months, additional shelter is provided at the National Guard Armory with shuttle service operating from the HSC campus. To sign up for the Paul Lee Loft, visit the Day Resources Center between 9am and 4pm and fill out an application.

Rebele Family Shelter

Emergency housing for up to 28 families for up to six months. The shelter provides family suites, three meals per day, children's indoor and outdoor play areas, a classroom/meeting room, a central lounge on each floor and laundry facilities. Adults receive counseling, health-care and job assistance support, and children attend area schools. To sign up for the wait list for the family shelter, call 458-6020 ext 1103 or visit the Rebele Family Shelter Reception Desk. To remain on the wait list, please call in or visit the Rebele Family Shelter office once every two weeks.

Page Smith Community House

6/30/12: The Page Smith wait list is temporarily closed as we prepare to remodel the housing units later this year. A transitional-housing program for 40 single male and female adults for up to 18 months.

Eight co-housing units, individual and group counseling, referrals for social services, job placement and other resources help homeless individuals transition into self-sufficiency.

Individuals may sign up for the Page Smith Community House wait list on Thursdays between 1pm and 3pm in the Page Smith office at 115 Coral Street.

Day Resource Center

An on-site day program providing basic services to homeless individuals, such as morning and evening meal service, laundry, mail facilities, showers and social-service referrals.

Day Center Office Hours: 9 a.m to 4 p.m. Monday thru Friday

Meal Service: Breakfast- 8 a.m. to 9 a.m. and Dinner-4 p.m. to 5 p.m. every day

Showers: 8 a.m. to 3:30 p.m. Monday thru Friday

Mailroom: 10:30 a.m. to 4 p.m. Monday thru Friday (Closed for lunch 12-1)

Donations and Volunteer information (How to Help Tab)

Donations - Financial donations to HSC provide shelter, supplies and resources to homeless families and individuals in Santa Cruz County. Your help is greatly needed and appreciated! You can make a fast, secure, online donation to the Homeless Service Center by clicking [here](#). We want to assure you that we spend our donation dollars wisely. Our community-based board of directors meets monthly to review financial statements and an independent accountant audits our finances annually.

Estates - Join the HSC Legacy Society -The Legacy Society allows you to leave a portion of your will or estate to HSC, ensuring long-term support of our programs for years to come. Gifts to the Legacy Society include bequests, retirement plans, life insurance policies, charitable gift annuities, and charitable remainder trusts. If you would like more information about making a planned gift to HSC click [here](#) or contact the HSC Development Office at 458-6020 ext. 2101.

Volunteer

Volunteer - The Homeless Services Center enjoys and appreciates the volunteer services of literally hundreds of community members each year. They host shelter residents at their churches, help out at our Soupline Supper, serve meals, do office and maintenance work and more. We continue to need volunteers in many areas: Food service at the Rebele Family Shelter, Reception work at the Rebele Family Shelter, Helping organize our food donations, Cleaning and maintenance at the Day Center and the Family Shelter, Computer and data work, Fundraising events, Fundraising projects, Landscape maintenance

Newsletter (News/EventsTab) - Please contact smiller@scshelter.org to request an electronic version of our most recent newsletter or swing by Rebele Family Shelter and pick up a copy--let us know in advance and we'd be happy to arrange a tour of the HSC campus while you're here.

Adminsitration

Monica Martinez, M.P.A.
Executive Director
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Shelley McKittrick, MA, MNM
Director of Programs
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831.458.6020 ext. 2101

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831.458.6020 ext. 1104

Volunteer Coordinator
831.458.6020 ext. 1102

Administration Fax: 831.316.5010

Rebele Family Shelter

Jennifer Applegate
Family Shelter Program Manager
831.458.6020 ext. 1103

Valerie Verdugo
Senior Case Manager
831.458.6020 ext. 1105

Page Smith Community House

Sarah Peters
PSCH Program Manager
831.458.6020 ext. 3111

Kris Edin
Case Manager
831.458.6020 ext. 3108

Paul Lee Loft Shelter

Program Manager
831.458.6020 ext. 4107

Jeffrey R. Goodyear
Housing Support Specialist
831.458.6020 ext. 4102

Day Resource Center

Mike Kittredge
Day Services Program Manager
831.458.6020 ext. 4112

Kris Younggren
Intake Coordinator
831.458.6020 ext. 1112

Campus Coordinator
831.458.6020 ext. 1108

Hope Program

Charles Bonner
Housing Support Specialist
831.458.6020

Board of Directors (About Us Tab)

Board of Director - Officers

Claudia Brown, President
Marsha Shanle, Vice President
Gloria Ploss, Treasurer

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Homeless Services Center - Link on HSC website to GT Weekly article

The Homeless services center works to not only manage the homeless population, or address the symptoms—like lack of food, showers or places to sleep—but actually end the homeless condition.

The Santa Cruz Homeless Services Center is using a new approach to ending homelessness by prioritizing the most vulnerable people living on the streets for supportive housing—a formula that has been shown to save more lives and cost the county less money.

The shelter's new approach was launched last spring in the form of the 180/180 campaign, an initiative in which the county identified the most at-risk, homeless individuals—those who require the most emergency services—and is now working to get them into housing by 2014.

The goal is to transition people from a place where they're costing the county half a million dollars per year in emergency services, to supportive housing that costs only about \$12,000 a year, says HSC Executive Director Monica Martinez.

Because of their severe needs and inability to access preventative health care, this chronically homeless population ends up being taken to jails and shelters, hospitals and emergency rooms frequently over the course of a year, representing a disproportionate financial burden on the system over the rest of the homeless population.

Of an estimated 2,700 homeless people living on the streets of Santa Cruz County, just 10 to 15 percent account for 70 percent of the costs incurred by countywide services.

Regardless of people's motivation—whether humanitarian or economic—Martinez notes that contributing to this cause is beneficial for Santa Cruz.

"There's no denying this saves money," Martinez says. "It's an economic, smart solution to homelessness, and it also saves lives."

The ongoing process will be to get individuals housed by connecting them with federal housing subsidies, like Section 8 and Veterans Affairs Supportive Housing vouchers, and to provide them with ongoing support that ensures they remain housed.

"That's the model of supportive housing," Martinez says. "We're really focusing on taking a different approach to this population than we ever have before and prioritizing this population for housing first."

The 180/180 campaign relies on community donations, which go through the HSC, the campaign's fiscal agent, to assist with the move-in process. "Move-in kits," which cost about \$1,000 per person, include household items such as pots and pans, silverware, a dresser and rental deposit—the kinds of things that will help people get started taking care of themselves. "We're recognizing that the path required for these individuals (to get out of homelessness) was so out of reach that we had to make changes," Martinez adds. "So, we're bringing all the partners together [groups such as the Santa Cruz County Homeless Persons Health Project, the Santa Cruz Community Counseling Center and the Veterans Administration] to make it so that these people don't have to navigate as many obstacles as before. We're bringing down those barriers and actually holding their hand as they walk through the entire process into housing."

So far, the 180/180 campaign has housed 11 people and they are planning to take care of several more each month throughout the fall, she says.

The HSC is working with the Housing Authority of the County of Santa Cruz to direct more housing vouchers to the vulnerable homeless population. For ongoing services, they are working with existing county service providers, volunteers, and various local networks.

"A lot of it is getting people to think differently about this population," Martinez says. "We're working with the whole community to raise money and make this campaign successful."

Martinez says the idea is to incorporate new methods that don't simply manage the homeless population, or address the symptoms—like lack of food, showers or places to sleep—but actually focus on ending the homeless condition.

On Dec. 20, the eve of the winter solstice, the Homeless Person's Health Project will hold the annual Homeless Memorial, in which they will pay tribute to the homeless people who have lost their lives.

"At these kinds of events, we talk about how we're sad, but we don't really ever do anything differently," Martinez says. "This is the first year we can say we are doing something differently."
| *Joel Hersch*

Learn: about services, programs or current activities. **Connect:** to the most pressing need or event. **Give:** to the Homeless Services Center through Community Fund online [overview page](#). [Make a Donation](#). Visit cfsc.org, call 662-2000, or mail in the form on page 25 of the Nov. 20 issue of Good Times.

Partners and Contributors (Partners Tab)

Partners and Contributors

Hundreds of local families and individuals

Dozens of local businesses and corporations

City of Santa Cruz

City of Capitola

City of Scotts Valley

County of Santa Cruz

[Community Foundation of Santa Cruz County](#)

County Department of Housing and Urban Development

Federal Emergency Shelter Grant Program

Federal Emergency Management Agency

Food Stamp Employment and Training Program

State of California Emergency Housing and Assistance Program

Wells Fargo

Santa Cruz Sentinel

